Team Perfected



Summer Edition 2014

Bonaventure of Colorado Springs

Bonaventure of Colorado Springs welcomed the town to our newest Retirement, Assisted Living and Memory

Care Community by hosting a two day Grand Opening Celebration on May 3rd and 4th. The event was attended by over 1,000 guests and also saw a number of Bonaventure Staff from other communities



and the Home Office join in the celebration. Executive Director Josh Thomas kicked off the celebration by cutting the green ribbon with the first resident to book their new home at the community, Kenneth Maxon (see photo below).



Hundreds of guests flowed in and out of the community over the two day event, enjoying all that Bonaventure of Colorado Springs had to offer. The V.I.P. treatment started for guests as valet attendants greeted them in the portico and parked their cars for them. A large Bonaventure ice sculpture became the centerpiece of the lobby

and beautiful flower arrangements adorned the building in all the common areas. Guests had the opportunity to sign up for raffle prizes, including a 42" flat screen TV, before they set off to take a guided tour with a team member or poke around the building on their own. An all-American lunch buffet with prime rib, turkey, mashed potato bar and more made the entire community smell wonderful and multiple bands and entertainers kept

things lively all weekend. A special thanks goes out to the entire culinary team who worked so hard to set up the dining room and put together appetizers and a delicious buffet on a very large scale; everyone raved about the food! Another special thanks goes out to the Colorado Springs team, as well as other community and home office team members who gave up their weekend to fly to Colorado to help pull off this amazing event. Deposits were taken, fun was had and the town of Colorado Springs got to see what Retirement Perfected is really about.

Our newest community,

Bonaventure of Salmon Creek, located in Vancouver, Washington is currently under construction. Bonaventure of Salmon Creek is slated for a fall 2014 completion and our construction team is making great progress daily on our newest community.

Carolyn Creighton, the Salmon Creek Executive Director, and her team have already done a wonderful job introducing Bonaventure to prospective residents and the local business community by supporting local events like Vancouver Goes Hollywood (see the photos on page 1).



INSIDE



Bonaventure's

Family Album



Shamrock Shake



April Egg Hunt Drawing



Affair to Remember



St Patricks Day



Professional Breakfast



Iris Festival



The end of June roared out with some very hot weather, but by July 2, the weather turned more temperate and perfect for flying. July 2 marked the second year that Ageless Aviation Dream Flights came to the Salem Airport. We flew 14 residents from Bonaventure of Salem, Gibson Creek, Oswego Place and Cambridge Terrace. Thanks to the staff at these communities the residents had a great time and were treated to a wonderful outing. Special thanks to Caleb Gray and his staff at Bonaventure of Salem for making the day extra special by providing a delicious barbecue, fresh side salads and cooling refreshments. They also made the day festive by decorating the tent in a red, white and blue theme to honor our veterans.

Bonaventure Stepping Stones



Stepping Stones – a path taking you from one place to another. Bonaventure Stepping Stones will introduce you to employees that have chosen Bonaventure for their career path and where that path has taken them.

Paola
Sanchez Memory Care Program Director, Bonaventure of Lacey

I came to work at Bonaventure through an employee who worked with me in my previous job, Norman Allison. Norman (formerly the Lacey RCC) and I worked at Cooks Hill Manor together. When Norman was hired at Bonaventure, we were in contact shortly after that and he offered me a job. That was about 5 years ago. I started as a caregiver and am now the Memory Care Program Manager.

My career path was encouraged by more than one person. Just to name a few; Pam Gray, Rojita Raghubansh and Donna Baker. Only after a few months at Lacey, Donna gave me some incredible encouragement, saying that I was very good at my job and that she was going to enjoy watching me grow in my profession. Since the very first year of my employment Pam and Rojita have encouraged me to be a Program Manager, but I was scared. They kept telling me they believed in me and knew that I was a hard worker and that I could do the job. Bonaventure has a great team and they really care about their employees.

My favorite thing about working at Bonaventure is, of course, my residents. They make a huge difference in my life every day. I am honored to be able to be a part of their lives. They appreciate the work I do and even just a smile or a simple thank you from them makes me feel like I have done something right – not only for them, but for their families as well.

I have a great support system at home as well. My fiancé Johnathan Jones has been both inspirational and so supportive of my professional goals. He always tells me how proud he is of me and that I am an amazing person and worker.

As to what the future will bring, well, I want to grow in my career and be an RN, BSN. I feel I can serve my residents more with a higher level of understanding of their issues medically.

My advice for others who want to do more with their careers at Bonaventure would be to work hard, be professional, and care for others in a genuine way. Bonaventure is a great place to grow in your career.





Bonaventure Stepping Stones

Christina Kitchen Executive Director, Maple Ridge

My career with Bonaventure started at Olympic Place. I had such immense respect for the ED there that I wanted to work for her and a company that took such great care of their properties. I wanted to work for a company where I had the opportunity to excel. I started as the Director of Marketing at Olympic Place then I transferred and was the RSM for North Creek and now I am the Executive Director of Maple Ridge.

Looking back over the years that I have been working towards this, I am thankful for so many people. Just in the last year I have Diane at North Creek to thank. She provided me many opportunities to shine. She was a great partner and now a great friend. I am also thankful for Pam and Rojita for challenging me to be better and giving me the opportunity that I have now. And then there's Allie who never let me settle and who was always pushing me for more — and trusting in me that I could in fact move mountains.

My favorite thing about Bonaventure would be how this company has provided me so much growth as a person and in my career. I love the challenges. I love finding solutions and meeting goals. I also love that I have the support I need to be successful. There are people here to support my success and the success of my building.

I am inspired by my Favorite quote,

"We must overcome the notion that we must be regular . . . it robs you of the chance to be extraordinary and leads you to the mediocre." Uta Hagen

I hope that no one ever wakes up and wants to be ordinary. We can accomplish anything if we believe we can conquer anything.

Anyone that knows me knows that I am always pushing forward and always have my next goal set. I am not one to be content with staying in one place, I am always looking for my next opportunity to move up. Right now I am determined to make Maple Ridge the best it can possibly be and then it will be on to a bigger building or a regional role in Sales. I am not sure what the future will hold but I do know that it will be great whatever it is. I won't settle for anything less.

My best advice to others would be 'Be Persistent'. Never Settle. Believe in yourself and your team. Confidence is key. If you know without a doubt that you can do it and your team can do it then there is nothing holding you back. Your attitude or state of mind can lead you to your greatest successes or failures. That is totally up to you. I say believe or at least fake it till you make it.



Celebrating You!!

Thanks for all your patience and kindness. I Tonya, really appreciate you. You give me strength in myself. Halee Judy,

Roy and I did not get our dinner when we ordered it and when you stopped by to give Roy his shot you took our order and brought it to us. You are a very good person and make a real difference in our home here!

~ Arlene

Misty, You are the sweetest, most caring lady I have ever worked with.

~ Craig

Thank you for taking my breakfast and lunch requests. You are always upbeat, professional ... and you always get my order right!

Estella, You work very hard and your smile always brightens my day! ~ Annita

Dana, Thank you for all your help with Happy Hour and bringing back all my extra dishes. You rock!! ~ Misty

Cooks, Servers and whole crew (NC) You are doing an excellent job of preparing meals and getting us served promptly. Thanks so much for your excellent work! ~ Delores

Dolma, Thank you so much for everything you do and always with a smile. I really appreciate you! ~ Paola

Alyssa, Thank you for vacuuming up my mess and putting my laundry away.

~ Donna

Adrian, You're a Rock Star! Staff and residents love your company and upbeat personality! ~Andrea & Samantha

You are always pleasant, Victoria, interested in everyone, helpful, kind and sincere!

Donna, Congrats on successfully taking over the RCC position and working with staff to schedule everyone so that our residents have the care they need. We love you!

~ Tana

Breezy,
Thank you for jumping
in and taking on tasks.
You're a great asset to our
team.

~ Megan

Tammy,

We give you an A++ for your

we give you help us and your

efforts to help us and your

attitude!

Mac

Kimberly,
We love you for your joy,
enthusiasm, and ability
to get the residents
excited and going. We
love your laugh and you
light up a room!!
~ Kayli & Galina

Staff and Residents (OPL),
Thank you for your
Thank you for your
expressions of sympathy and
expressions of sympat

Todd,
Thank you for your
Thank you for your
kindness to my family
kindness to my family
on their visit yesterday.
Helen

Nicole, Thanks for helping me clean the Med Room! ~ Marisa

Kately,
Thanks for helping make
the desserts! They were
beautiful.

~ Cheryl

Lindsey,
Thank you for always going
the extra mile to make our
residents feel LOVED.
Lacey

Alex,
Thanks for keeping
everyone motivated in
cheryl

Tracy,
I found a huge amount
I found a huge amount
of washcloths I use for
of washcloths I use for
manicures washed and
manicures washed and really go
folded for me. You are so
folded for me. You are so
folded and giving and really go
kind and giving Thanks!
the extra mile.
Renee

Peg,
You took care of the breakfast
Service all by yourself and
service all by yourself and productive!
You made everyone happy by
Amy
being fast and productive!

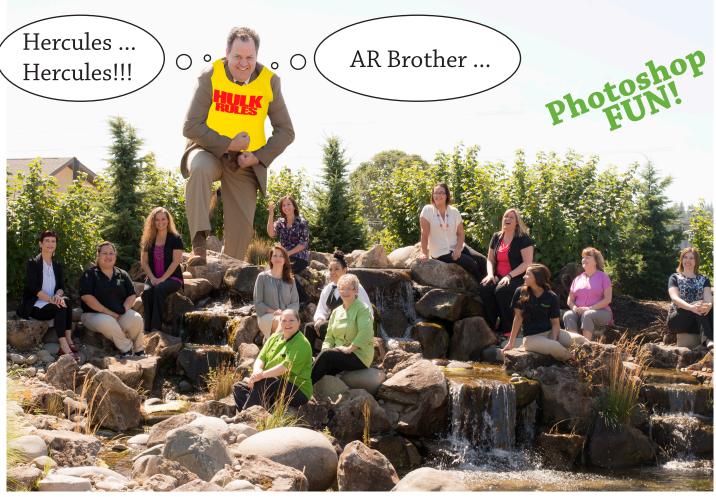
Richele,
Thanks for switching
from MT to Caregiver
until my shoulder heals
(and for teaching me
everything I know)!
~ Traci

Katie,
I feel blessed to have a
friendly and competent
receptionist at the front desk.
You are a team player that
really cares.

~ Carol

Mel-Beth,
You always have a smile on
your face and are willing to
help in any way you can!
Thanks! ~ Susan

I Caught You Doing Something Great..



Bonaventure Photoshop Fun! (Recent Bonaventure photo shoot.)

Have you heard about Bonaventure's Education Assistance Program?

Bonaventure is happy to provide up to \$500 a term (\$2000 annual maximum) to help you with your tuition, books, or seminar costs when your studies are related to senior care or are approved as being directly associated with your growth as a part of the company.

Team members who will be considered for assistance are:

- Active and interested in advancing their career within Bonaventure
- Exceptional performers in good standing
- Those who have celebrated a year or more with Bonaventure

Preapproval is necessary so we encourage you to talk to your Executive Director to find out how to apply for our Education Assistance Program. Complete policy and request forms are available on the WAN.

We are so pleased to be able to support our employees, like Emily Fuller.

BONAVENTURE BELIEVES IN YOU!





Memory care Bonaventure of Lacey

I started my career with Bonaventure as a caregiver. I was hired to work full time in Memory Care and now work in Assisted Living. For some people the job is tiring and exhaustive, but for me it's a passion. I love working with the elderly and learning from them. Being a Med Aide is a huge opportunity for me to learn about medications and their effects and how to best serve my seniors.

When I was young I really wanted to be a nurse. I was raised by my grandparents and the cost of an RN education was beyond our reach. When I came to America 8 years ago my neighbor helped me to find a job. I found one in healthcare and that got me back on the RN track. Bonaventure was my second job after moving to Olympia.

I first heard about the Bonaventure Education Assistance program when Pam Gray visited our community and was sharing her career path. She asked "Where do you want to be in 5 years?" I told her that I wanted to be an RN to improve my life and my son's life. When I went back to school Pam found out I was following my dream and told me how to access the program. Pam's compassion for other people and letting all of us know that we are important is very touching to me.

I am just one person in a huge company and for me to get this kind of help is really an honor. I am so appreciative – it's almost like winning the lottery. To know that the company believes in me is a great feeling and inspires me to do greater things with my position. Working and going to school and having a family is a big job, but it is also very exciting and my co-workers have been great helping me to reach my goal. I also want to be a good example to them and I can best do that by doing my job well. I should be done with my degree in 2015. Right now I attend the University of Puget sound for my pre-requisite studies and then I plan on applying to other school's for the bachelor's degree.

Serving seniors is what I love to do. When I go home and feel like I have done a service to humanity, that is my greatest reward. I can be confident in the fact that I have given excellent care and attention to my residents. Being a part of these wonderful residents lives is also a great honor.

When you find a company like Bonaventure, you need to work hard and do your best because they will take care of you and appreciate you. I am so thankful to be a part of Bonaventure.

Celebrating3+ Years Anniversaries

We want to thank each and every Team Member for making Bonaventure great and serving our Residents. Our special thanks to those with Anniversaries!

January —			March continued ————————————————————————————————————		
Braun, Terry	Cascadia Village	5 years	Jones, Kelsey	Lacey	3 years
Canterbury, Sharon	Columbia Heights	8 years	OHern, Kimberlee	Lacey	3 years
Gray, Caleb	Salem	3 years	Quach, Judy	North Creek	4 years
Gray, Sarah	Gibson Creek	9 years	April ————		
Hilton, Signa	Home Office	15 years	Andrews, John	Home Office	10 years
Houston, Beth Ann	Home Office	6 years	Apuya, Geraldine	North Creek	4 years
Howell, Laura	North Creek	3 years	Blomberg, Stephanie	Lacey	3 years
Joel, Tammy	Olympic Place	7 years	Gallington, Sarah	Lacey	9 years
Kadinger, Lauren	Olympic Place	3 years	Gray, Chloe	Gibson Creek	5 years
Kraege, Laura	Lacey	3 years	Linn, Troy	Home Office	8 years
Lane, Jody	Home Office	13 years	Matthews, Melissa	Cascadia Village	3 years
Raghubansh, Rojita	Home Office	11 years	McPherson, Anthony	Home Office	10 years
Schroedl, Wanda	Olympic Place	4 years	Pullen, Alicia	Home Office	5 years
Sewell, Deborah	East Wenatchee	3 years	Santos, Patricia Ann	Home Office	6 years
Stalkfleet, Candace	North Creek	3 years	Scott, Cheryl	Cascadia Village	3 years
February —			Wenz, Amanda	Cedar Ridge	4 years
Andal, Laurie	Home Office	5 years	May ————		
Beckman, Terek	Home Office	5 years	Boyer, Ashley	Woodland	5 years
Brooks, Adrienne	Home Office	3 years	Countryman, Amanda	Home Office	3 years
Buck, Dana	Park Vista	5 years	Matthews, Wendy	Home Office	4 years
Masimukku, Murali	Home Office	5 years	Owens, McKenzie	Salem	3 years
Mendoza, Eric	Columbia Heights	5 years	Puntney, Megan	Home Office	5 years
Mosselli, Tami	Silver Creek	6 years	Roberts, Lynette	Home Office	10 years
Simenson, Chelsea	Spring Creek	3 years	Schroder, Rene	Spring Creek	6 years
Sproules, Emma	Park Vista	4 years	Sisemore, Mary	Oak Park	10 years
Vymislicky, Cynthiayn	Oak Park	9 years	Woodrome, Daren	Maple Ridge	4 years
March —			June ————		
Alegria, Jamie	Park Vista	7 years	Clarkson, James	Home Office	6 years
Bailey, Nerissa	Silver Creek	4 years	Cooper, Aniram	Home Office	5 years
Berndt, Nola	Cascadia Village	4 years	Cruz, Victoria	Woodland	3 years
Busch, Lillian	Home Office	11 years	Dobson, Daniel	Home Office	6 years
Casey, Cheryl	Olympic Place	4 years	Doerr, Kevin	Cedar Ridge	3 years
Cunial, Katie	Home Office	7 years	Knapp, Lynda	Maple Ridge	7 years
Falkner, Joni	Olympic Place	4 years	Margeson, Todd	Olympic Place	7 years
Fuller, Emily	Lacey	3 years	Muncy, Jolene	Gibson Creek	4 years
Hogan, Crystal	Cascadia Village	5 years	Schaefer, Linda	Oswego Place	3 years
Johnson, Cheryl	Silver Creek	7 years	Whitney, Dana	Maple Ridge	7 years

Community Kudos

Team Bonaventure,

Please join me in congratulating Castle Rock, Oak Park and Bonaventure of Salem. All 3 achieved 100% occupancy! These 3 teams set their commitment, believed



they could hit it, never lost sight of it and...

THEY DID IT... Thank you!







Across

2 State with highest number of communities

4 Welcome ____

6 First half of Bonaventure "motto"

- $8\ \mbox{These}$ must be covered at all times
- 9 What kind of apron our male servers wear
- $10\ \mbox{The first BSL}$ community
- 13 Finish our trademarked phrase "Retirement _____
- 14 Acronym for Bonaventure of Lacey
- 15 Bonaventure Logo Fowl
- 16 Not a color, but our COO
- $17\,\mathrm{What}$ kind of a pron our female servers wear
- 18 What our dining is
- 19 Who we serve

Down

- 1 Name of newest community opening this Fall
- 3 Second half of Bonaventure "motto"
- 5 State our most recent community Grand Opening was held in
- $7\,\mathrm{What}$ we call our community administrators, for short
- 9 Acronym for Bonaventure Senior Living
- 11 Home Office city
- 12 Not the color green, but our CEO
- 13 Acronym for Park Vista

Employee Name		
	Please Print	
Community		
,	Please Print	

Bonaventure Crossword*

		5
d in	6 7 12 9 14 14 17 17	13 16 16 19 19 19 19 19 19 19 19 19 19 19 19 19

*Enter to win a \$50 gift card by completing the crossword and sending it in by mail, email or fax. Mail: BSL – Nancy, 3425 Boone Road SE, Salem, OR 97317; email: nstockdale@livebsl. com; fax: attn Nancy, 503-566-5715. All answers MUST be correct and crossword must be received by September 1, 2014. One entry per employee.

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is where the



Residents Helen and Ray Irby of North Creek have sent a short note with their survey with compliments to the dining service team. They specifically mention: "MacKenzie and the present cook. Sne is so The food is much better. This cook is good." "MacKenzie and the present cook. She is so fast, so good.

A special note was sent to the home office by Craig Hummel and family to compliment Oak Park: "Our family wishes to convey our heartfelt thanks for the wonderful care our mother - Marie Hummel - received during her stay at Oak Park in Roseburg, Oregon. Mom was only at the facility for approximately two months until her passing but the care and kindness conveyed by the Staff and Management of Oak Park was simply outstanding. She enjoyed each day at Oak Park. Debbie and Tammy are truly amazing and their management of

the facility is definitely top notch. Again, all of us in Mon... comforted that show in her final days." all of us in Mom's immediate family felt comforted that she was so well cared for



Residents and family members thoroughly enjoyed the painting class in Memory Care.

This letter came to the Spring Creek **Executive Director:**

"Thank you so much for arranging the painting class yesterday. It was a fabulous idea and a truly unique experience! My mother and I thoroughly enjoyed ourselves. We both felt like kids again. I haven't done anything like this with my Mom since I was a child. It brought back some beautiful memories for us and created some wonderful new memories for me! All I can say is THANK YOU for making it happen.

The staff from Uptown Art were all excellent and made the afternoon into a fun adventure. The end result (our "Rainy Day" painting) is now hanging on the wall of my Mom's apartment. It is a lovely memento of our delightful afternoon 👼 together. Thank you again, Janet

Family Member Greg Stiff writes to Olympic Place:

"My Dad resided for his last two years in Olympic Place. For these precious years, my Dad was not attended to, watched, evaluated and fed. No, instead he was loved. He was lovingly cared for by Todd and an amazing group of dedicated care givers who saw my precious Father as a cherished individual. They made him a part of their family without interfering with his own.

Yesterday, dad passed away after a long week. The love and care of every wonderful worker made this past week bearable. There were and are so very many intangible sacrifices which were made

To for our benefit. How can we say "thank you" in just two words."

Kelley's

Summer is upon us again and there's a lot to look forward to

For many of you, summer is a time for family, friends and vacations. The days are longer, the weather is warmer and the kids are out of school. Whether it's camping and swimming, trips to fun destinations, fairs and festivals or just a BBQ in your backyard, there are so many fun things to do. Summer is also a time when many big life events seem to take place; kids go away to camp or get their first jobs, young adults graduate from school, people get married and families come together for reunions. Taking time out to enjoy these moments is one of the best parts of life and it's important for our wellbeing too; when people look back and reflect on their lives they usually wish that they had spent more time with their loved ones, not that they had spent more time at work. Our team members work hard to provide exceptional care and service to our residents every day, and I hope that you're all able to take some time for yourself this summer to relax, have fun and create memories that you can look back on with a smile as the weather starts to turn cold again.

Our residents are also enjoying all the activities and excitement that summer brings. Visits from grandkids, trips with their families, BBQs, car shows and other outdoor activities have our communities buzzing in this warm weather. If you want to keep up with their adventures, all you have to do is visit Bonaventure Senior Living's Facebook page, where we're posting events, stories and pictures of everything that's going on. Thanks for everything you do and let's make this a great summer.

